

Speaking up about patient-perceived serious visit note errors: patient and family experiences and recommendations.

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Lam BD, Bourgeois FC, Dong ZJ, et al. Speaking up about patient-perceived serious visit note errors: Patient and family experiences and recommendations. J Am Med Inform Assoc. 2021;28(4):685-694. doi:10.1093/jamia/ocaa293.

<https://psnet.ahrq.gov/issue/speaking-about-patient-perceived-serious-visit-note-errors-patient-and-family-experiences-and>

Providing patients access to their medical records can improve [patient engagement](#) and [error identification](#). A survey of patients and families found that about half of adult patients and pediatric families who perceived a serious mistake in their ambulatory care notes reported it, but identified several barriers to reporting (e.g. no clear reporting mechanism, lack of perceived support).