

The plague year. The mistakes and the struggles behind America's coronavirus tragedy.

January 13, 2021

Wright L. & New Yorker. January 4, 2021;96(463):20-59.

<https://psnet.ahrq.gov/issue/plague-year-mistakes-and-struggles-behind-americas-covid-19-tragedy>

Uncertainty, misinformation, management gaps, and rapid escalation undermine [crisis response](#) effectiveness. This article illustrates system, [leadership](#), and process failures that contributed to harms associated with the [COVID-19 pandemic](#).