

Analysis of patient safety risk management call data during the COVID-19 pandemic.

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<https://psnet.ahrq.gov/issue/analysis-patient-safety-risk-management-call-data-during-covid-19-pandemic>

The COVID-19 pandemic has [disrupted](#) healthcare delivery. This study reviewed data from a large medical professional liability company to explore [guidance](#) sought by physicians and [dentists](#) during the initial months of the pandemic. Providers' questions and concerns primarily involved operations (e.g., access to personal protective equipment, liability coverage), patient care (e.g., guidance for screening patients), scope of practice, and use of telemedicine.