

Acting between guidelines and reality- an interview study exploring the strategies of first line managers in patient safety work.

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<https://psnet.ahrq.gov/issue/acting-between-guidelines-and-reality-interview-study-exploring-strategies-first-line>

Intensive care units (ICUs) are complex environments that carry high risk for medical errors. This qualitative study characterized the role of [front-line](#) ICU managers in organizing for safe care and creating a [culture of safety](#).