

Systems approach to health service design, delivery and improvement: a systematic review and meta-analysis.

February 3, 2021

Komashie A, Ward JR, Bashford T, et al. Systems approach to health service design, delivery and improvement: a systematic review and meta-analysis. *BMJ Open*. 2021;11(1):e037667.

doi:10.1136/bmjopen-2020-037667.

<https://psnet.ahrq.gov/issue/systems-approach-health-service-design-delivery-and-improvement-systematic-review-and-meta>

A [systems approach](#) is a key element in [safe patient care](#). This systematic review concluded that a systems approach to healthcare design and delivery can lead to significant improvements in patient and service outcomes (e.g., fewer delays for appointments and time-to-treatment).