

Nurse sensemaking for responding to patient and family safety concerns.

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<https://psnet.ahrq.gov/issue/nurse-sensemaking-responding-patient-and-family-safety-concerns>

A critical component of strong safety culture is that [patients and families](#) feel [empowered](#) to speak up about safety concerns. This qualitative study explored bedside nurses' experience responding to safety concerns expressed by patients or their families. Safety interventions designed to be used by nurses should be developed with nurses' routine safety work in mind, be sensitive to the vulnerability of patients, and respect patient and family [input](#).