

Well-Being Playbook 2.0. A COVID-19 Resource for Hospital and Health System Leaders.

March 24, 2021

AHA Physician Alliance. Chicago, IL: American Hospital Association. February 2021.

<https://psnet.ahrq.gov/issue/well-being-playbook-20-covid-19-resource-hospital-and-health-system-leaders>

Human factors engineering approaches improve safety, efficiency, and effectiveness in both normal and [challenging](#) times. This tool shares a human-factors structured approach to improving [technology](#) integration and adaptation into work processes to reduce burnout and its [negative effects](#) on worker and clinician wellbeing.