

Why test results are still getting "lost" to follow-up: a qualitative study of implementation gaps.

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Inadequate follow-up of [diagnostic testing](#) can lead to [missed or delayed diagnoses](#). Based on interviews with healthcare workers at Veterans Affairs (VA) facilities across the United States, this qualitative study identified factors contributing to lack of timely follow-up of abnormal test results. The most commonly cited factors included [trainee/resident](#) involvement, absence of a process to address incidental findings on imaging, lack of standardized [electronic health records \(EHR\)](#) and related tracking systems, and lack of updated patient and provider contact information. The authors summarize participant [recommendations](#) to reduce missed test results.