

Interventions promoting employee "speaking-up" within healthcare workplaces: a systematic narrative review of the international literature.

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<https://psnet.ahrq.gov/issue/interventions-promoting-employee-speaking-within-healthcare-workplaces-systematic-narrative>

A key component of patient safety culture is the ability of staff to speak up about patient safety concerns without fear of [repercussions](#). An analysis of 34 studies on speaking-up behavior revealed two narrative themes on why interventions were or were not successful: [hierarchical](#), interdisciplinary, and cultural [relationships](#), and psychological safety. Although interventions varied, there were international similarities in workplace norms and culture. Improving speaking-up behavior in healthcare settings is complex and no intervention is one-size-fits-all.