

A comprehensive departmental care review model: requirements, structure, and flow.

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[Peer review](#) can provide clinicians an opportunity to [learn](#) from failure, but the process has yet to be [standardized](#). This article describes the development and implementation of an evidence-based, structured, reproducible care review system at one emergency department affiliated with an academic hospital. The authors outline the care review process, which includes direct care staff feedback; single provider and peer review; structured case rating; systems analysis; loop closure; practice and education output; and consideration of psychological safety.