

Inpatient telemedicine and new models of care during COVID-19: hospital design strategies to enhance patient and staff safety.

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The COVID-19 pandemic has led to dramatic <u>changes</u> in <u>healthcare delivery</u>. Based on semi-structured interviews and direct observations, researchers evaluated the impact of a new model of remote inpatient care using <u>telemedicine</u> technologies in response to the pandemic. Intensive care and internal medicine units were <u>divided</u> into contaminated and clean zones and an integrated control room with audio-visual technologies allowed for remote supervision, communication, and support. The authors conclude that this model can increase flexibility in staffing via remote consultations and allow staff to supervise and monitor more patients without compromising patient and staff safety.