

## **Patient perceptions of safety in primary care: a qualitative study to inform care.**

October 13, 2021

Lasser EC, Heughan JA-A, Lai AY, et al. Patient perceptions of safety in primary care: a qualitative study to inform care. *Curr Med Res Opin.* 2021;37(11):1991-1999. doi:10.1080/03007995.2021.1976736.

<https://psnet.ahrq.gov/issue/patient-perceptions-safety-primary-care-qualitative-study-inform-care>

---

[Patient-centered medical homes](#) (PCMHs) are designed to be team-based, coordinated, accessible primary health care. This qualitative study explored patient perceptions about safety in PCMHs. Identified themes important to patient safety include communication with and between clinicians and [trust](#) in the care team, including being heard, respected, and treated as a whole person.