

## **Patient and caregiver factors in ambulatory incident reports: a mixed-methods analysis.**

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Sharma AE, Huang B, Del Rosario JB, et al. Patient and caregiver factors in ambulatory incident reports: a mixed-methods analysis. *BMJ Open Qual.* 2021;10(3):e001421. doi:10.1136/bmjog-2021-001421.

<https://psnet.ahrq.gov/issue/patient-and-caregiver-factors-ambulatory-incident-reports-mixed-methods-analysis>

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[Patients and caregivers](#) play an [essential role](#) in safe ambulatory care. This mixed-methods analysis of ambulatory safety reports identified three themes related to patient and caregivers factors contributing to events – (1) clinical advice conflicting with patient priorities, (2) [breakdowns](#) in communication and patient education contributing to medication adverse events, and (3) the fact that patients with [disabilities](#) are vulnerable to due to the external environment.