

Characteristics of critical incident reporting systems in primary care: an international survey.

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<https://psnet.ahrq.gov/issue/characteristics-critical-incident-reporting-systems-primary-care-international-survey>

Critical incident reporting systems (CIRS) are used to improve [learning](#) and patient safety. The aim of this study was to support future implementation of CIRS in [primary care](#) by discussing types of incidents that should be reported; who can report incidents (e.g., nurses, physicians, patients); whether reporting is mandatory or voluntary or both depending on incident severity; local versus central analysis; barriers and methods to [overcome](#) them; and motivation for reporting.