

The abrupt expansion of ambulatory telemedicine: implications for patient safety.

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<https://psnet.ahrq.gov/issue/abrupt-expansion-ambulatory-telemedicine-implications-patient-safety>

In response to concerns about COVID-19 transmission, many ambulatory care visits have transitioned to [telehealth](#) visits. This commentary describes the impact of telehealth on diagnostic errors and medication safety in ambulatory settings. Recommendations to further understand the impact of telemedicine on patient safety include: systematically [measuring](#) patient safety outcomes and increasing reporting of safety incidents; identifying the patients and clinical scenarios with the greatest risk of unsafe telehealth care; identifying and supporting best practices to ensure [equal access](#) to safe telehealth.