

## The problem with...using stories as a source of evidence and learning.

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Iedema R. The problem with ... using stories as a source of evidence and learning. *BMJ Qual Saf.* 2022;31(3):234-237. doi:10.1136/bmjqs-2021-014221.

<https://psnet.ahrq.gov/issue/problem-withusing-stories-source-evidence-and-learning>

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Patients and [families](#) impacted by preventable adverse events frequently share their stories when [advocating](#) for safety improvements. The author of this commentary urges healthcare, patient safety, and quality improvement professionals to [listen](#) to patient safety stories, not just as technical information, but as behavioral challenges.