

Qualitative content analysis: a framework for the substantive review of hospital incident reports.

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<https://psnet.ahrq.gov/issue/qualitative-content-analysis-framework-substantive-review-hospital-incident-reports>

Effective [incident reporting](#) systems play an essential role in identifying and mitigating patient safety threats. This article discusses the need for a standardized approach to incident report analysis and how qualitative content analysis can support incident analysis and help identify risk mitigation strategies, performance improvement initiatives, and educational opportunities for healthcare workers.