

Humanizing harm: using a restorative approach to heal and learn from adverse events.

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Harm resulting from patient safety incidents can be compounded if investigating responses ignore the human relationships involved. This article describes how compounded harm arises, and it recommends the use of a [restorative practices](#). A restorative approach focuses on (1) who has been hurt and their needs, and who is responsible for addressing those needs, (2) how harms and relationships can be [repaired](#), and avenues to [prevent](#) the incident from reoccurring.