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Mind the Implementation Gap. The Persistence of Avoidable Harm in the NHS.

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London UK: Patient Safety Learning: 2022.

<https://psnet.ahrq.gov/issue/mind-implementation-gap-persistence-avoidable-harm-nhs>

Unsafe care affects a wide range of individuals and organizations physically, emotionally, and [financially](#). This report examines [large system failures](#) in the UK National Health Service to suggest actions that support learning and improvement. The publication highlights how public investigations, [government reports](#), legal actions, and patient complaints can provide information to support the systems approach required to arrive at safe care.