

A checklist to address implicit bias in healthcare settings during the COVID-19 pandemic: The PLACE Strategy.

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<https://psnet.ahrq.gov/issue/checklist-address-implicit-bias-healthcare-settings-during-covid-19-pandemic-place-strategy>

Stressful situations can degrade communication, teamwork and [decision making](#). This commentary describes a program to minimize the potential impact of implicit biases in a [crisis](#). Steps in the process include Pausing to [Listen](#), working to Ally and Collaborate, and seeking to Empower patients and staff members.