

Unacceptable behaviours between healthcare workers: just the tip of the patient safety iceberg.

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Bamberger E, Bamberger P. Unacceptable behaviours between healthcare workers: just the tip of the patient safety iceberg. *BMJ Qual Saf.* 2022;31(9):638-641. doi:10.1136/bmjqs-2021-014157.

<https://psnet.ahrq.gov/issue/unacceptable-behaviours-between-healthcare-workers-just-tip-patient-safety-iceberg>

[Disruptive behaviors](#) are discouragingly present in health care. This commentary discusses [evidence](#) examining the impact of unprofessional behaviors on safety and clinical care. The authors suggest areas of exploration needed to design reduction efforts such as teamwork, the [Safety I](#) mindset and targeting of the root influences of impropriety.