

Zero: Eliminating Unnecessary Deaths in a Post-pandemic NHS.

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<https://psnet.ahrq.gov/issue/zero-eliminating-unnecessary-deaths-post-pandemic-nhs>

The National Health Service (NHS) has been a [leader](#) in patient safety for over 20 years, and yet NHS patients still experience [harm](#). This book shares leadership insights from former NHS Health Secretary Jeremy Hunt intended to help the institution reach a place where [zero patient harm](#) will occur. The book discusses primary causes of patient harm, the challenge of organizational culture, solutions supporting improvement, and implementation strategies.