

The impact of a 22-month multistep implementation program on speaking-up behavior in an academic anesthesia department.

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<https://psnet.ahrq.gov/issue/impact-22-month-multistep-implementation-program-speaking-behavior-academic-anesthesia>

Historically, there have been many patient safety errors associated with [healthcare workers' failure to speak up](#) and report when they notice a problem. Many studies have identified [organizational culture](#) as important in creating a safe environment for workers to report medical errors. This study reports on a multimodal program to educate and train healthcare workers resulting in improvements on speaking up behaviors.