

How to reduce stigma and bias in clinical communication: a narrative review.

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<https://psnet.ahrq.gov/issue/how-reduce-stigma-and-bias-clinical-communication-narrative-review>

The language used in progress notes in the electronic health record (EHR) can influence the attitudes of and treatment given by [subsequent](#) clinicians. This review describes words and phrases that are [stigmatizing](#) and provides neutral alternatives (e.g., *person with substance use disorder* instead of *addict*). Patients in [minoritized](#) groups may be especially impacted by stigmatizing language in progress notes.