

# Comprehensive Healthcare Inspection Summary Report: Evaluation of Care Coordination in Veterans Health Administration Facilities, Fiscal Year 2021.

October 12, 2022

Washington, DC: VA Office of the Inspector General; September 15, 2022. Report no. 22-00815-232.

<https://psnet.ahrq.gov/issue/comprehensive-healthcare-inspection-summary-report-evaluation-care-coordination-veterans>

---

Care coordination [failures](#) reduce the effectiveness of communication, information transfer, and patient monitoring to the detriment of safety. This report examines the current state of [interfacility transfers](#) in 45 veteran facilities to find that, while process requirements were basically met, improvements could be made to medication list [transfer](#), nursing communication, and general service evaluation.