

## Using consumer engagement strategies to improve healthcare safety for young people: an exploration of the relevance and suitability of current approaches.

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<https://psnet.ahrq.gov/issue/using-consumer-engagement-strategies-improve-healthcare-safety-young-people-exploration>

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[Patient engagement](#) focuses on involving patients in detecting adverse events, empowering patients to speak up, and emphasizing the patient's role in a culture of safety. Young people ages 16-25 with experiences in cancer care, and staff who support young people with cancer were asked about their experiences with three types of patient engagement strategies. Four themes for engaging young people emerged, including [empowerment](#), transparency, [participatory](#) culture, and flexibility. Across all these was a fifth theme of transition from youth to adult care.