

## **“Those found responsible have been sacked”: some observations on the usefulness of error.**

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Cook RI, Nemeth CP. “Those found responsible have been sacked”: some observations on the usefulness of error. Cogn Tech Work. 2010;12(2):87-93. doi:10.1007/s10111-010-0149-0.

<https://psnet.ahrq.gov/issue/those-found-responsible-have-been-sacked-some-observations-usefulness-error>

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Discussions on why humans err are central to safety improvement, but the concept isn't [universally accepted](#) as an approach to determine the foci of how failure occurs. This commentary summarizes challenges to the use of the term “[human error](#)” while considering its usefulness in the context of [organizational](#) and social discussion of accidents.