

## Getting Started with a Communication and Resolution Program (CRP) Policy or Commitment Statement to CR.

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<https://psnet.ahrq.gov/issue/getting-started-communication-and-resolution-program-crp-policy-or-commitment-statement-cr>

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[Communication and resolution programs](#) (CRP) show [promise](#) for improving patient and clinician communication after a harmful preventable adverse event. This tool, developed by the [Collaborative for Accountability and Improvement](#), provides a framework for [organizational](#) messaging on CRPs for patients and families.