

Leadership behavior associations with domains of safety culture, engagement, and healthcare worker well-being.

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<https://psnet.ahrq.gov/issue/leadership-behavior-associations-domains-safety-culture-engagement-and-healthcare-worker-well>

Leadership across [all levels](#) of a health system plays an [important role](#) in patient safety. In this study, researchers administered the Safety, Communication, Operational, Reliability, and Engagement ([SCORE](#)) survey to 31 Midwestern hospitals to evaluate how leadership behaviors influenced burnout, safety culture, and engagement. Findings indicate that local leadership behaviors are strongly associated with healthcare worker burnout, safety climate, teamwork climate, workload, and intentions to leave the job.