

## **Partnering with patients and families living with chronic conditions to coproduce diagnostic safety through OurDX: a previsit online engagement tool.**

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Bell SK, Dong ZJ, DesRoches CM, et al. Partnering with patients and families living with chronic conditions to coproduce diagnostic safety through OurDX: a previsit online engagement tool. *J Am Med Inform Assoc.* 2023;30(4):692-702. doi:10.1093/jamia/ocad003.

<https://psnet.ahrq.gov/issue/partnering-patients-and-families-living-chronic-conditions-coproduce-diagnostic-safety>

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Patients and families are [encouraged](#) to play an active role in patient safety by, for example, reporting [inaccurate](#) or [incomplete](#) electronic health record notes after visits. In this study, patients and families at two US healthcare sites (pediatric subspecialty and adult primary care) were invited to complete a survey (OurDX) before their visit to identify their visit priority, recent medical history/symptoms, and potential diagnostic concerns. In total, 7.5% of patients and families reported a potential diagnostic concern, mainly not feeling heard by their provider.