

Evaluating patient identification practices during intrahospital transfers: a human factors approach.

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[Patient identification](#) mistakes can have [serious consequences](#). Using the [Systems Engineering for Patient Safety](#) (SEIPS) framework, this qualitative study explored systems factors contributing to patient identification errors during intrahospital transfers. The authors found that patient identification was not completed according to hospital policy during any of the 60 observed patient transfer handoffs. Miscommunication and lack of key patient information were common factors contributing to identification errors.