

Voices from the Frontlines of Health Care Safety.

May 31, 2023

Boston, MA; Betsy Lehman Center for Patient Safety; April 2023.

<https://psnet.ahrq.gov/issue/voices-frontlines-health-care-safety>

Well-told [stories](#) can [motivate change](#). This video translates the experience of Massachusetts patients and family members with medical error for a broad audience. [Clinicians](#) also participate and share perspectives on problems in care systems that contribute to patient harm.