

Types and effects of feedback for emergency ambulance staff: a systematic mixed studies review and meta-analysis.

July 12, 2023

Wilson C, Janes G, Lawton R, et al. Types and effects of feedback for emergency ambulance staff: a systematic mixed studies review and meta-analysis. *BMJ Qual Saf.* 2023;32(10):573-588.

doi:10.1136/bmjqs-2022-015634.

<https://psnet.ahrq.gov/issue/types-and-effects-feedback-emergency-ambulance-staff-systematic-mixed-studies-review-and-meta>

Feedback interventions (e.g., [debriefing](#), peer-to-peer, audit, and feedback) can encourage learning from safety events and improve quality of care. This systematic review of 48 studies found that providing feedback to [emergency medical services](#) (EMS) personnel can improve documentation and adherence to protocols, with some studies also documenting improvements in clinical decision-making and cardiac arrest performance.