

Quality of Care Concerns and the Facility Response Following a Medical Emergency at the VA Southern Nevada Health Care System in Las Vegas.

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Delays in emergency care provision can contribute to patient harm. This analysis examined an instance of [cardiopulmonary resuscitation \(CPR\) delay](#) and the poor response once the emergency was identified at an [outpatient clinic](#). System-level issues flagged include incomplete incident records and follow up. Staff training, emergency notification, CPR process compliance, and [debrief](#) results completion were among the recommendations for improvement.