

Identifying failure modes in telemedicine: an instructional needs assessment.

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<https://psnet.ahrq.gov/issue/identifying-failure-modes-telemedicine-instructional-needs-assessment>

Implementation [challenges](#) can hinder the safety of [telehealth](#). In this study, medical students used [Healthcare Failure Modes and Effect Analysis](#) to identify the causes of failures in telehealth and potential prevention strategies. Four categories of failures were identified: technical issues, patient safety, communication, and social and structural determinants.