

## Patient safety: listen to whistleblowers.

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Kirkup B, Titcombe J. Patient safety: listen to whistleblowers. BMJ. 2023;382:1972. doi:10.1136/bmj.p1972.  
<https://psnet.ahrq.gov/issue/patient-safety-listen-whistleblowers>

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The [latent nature](#) of failure in health care is enabled by organizational inability or unwillingness to listen and respond to the [concerns](#) of patients, families, and clinicians. This commentary discusses a rare criminal event in the British National Health System (NHS) and the [factors](#) that allowed continued criminal activity to occur over time.