

A survey of pharmacists' perception of the work environment and patient safety in community pharmacies during the COVID-19 pandemic.

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<https://psnet.ahrq.gov/issue/survey-pharmacists-perception-work-environment-and-patient-safety-community-pharmacies-during>

Increases in clinician [workload](#) can increase the risk of medical errors. This survey of Swedish community [pharmacists](#) found that while perceived workload increased and work environment decreased during the COVID-19 pandemic, there was no perceived impact on [patient safety](#). Findings underscore the importance of effective communication between management and frontline healthcare workers during crises.