

Primary care teams' reported actions to improve medication safety: a qualitative study with insights in high reliability organising.

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<https://psnet.ahrq.gov/issue/primary-care-teams-reported-actions-improve-medication-safety-qualitative-study-insights-high>

Improving [medication safety](#) in [ambulatory care](#) settings is a patient safety [priority](#). This qualitative study with primary care teams across four sites in the southwestern United States explored approaches to improving medication safety. Respondents emphasized the importance of customization and individualization (e.g., simplifying medication regimens for certain patients) and described how the principles of high reliability can help teams anticipate and respond to medication safety risks.