

Impact of leadership walkarounds on operational, cultural and clinical outcomes: a systematic review.

October 25, 2023

Foster M, MHA BS, Mazur L. Impact of leadership walkarounds on operational, cultural and clinical outcomes: a systematic review. *BMJ Open Qual.* 2023;12(4):e002284. doi:10.1136/bmjopen-2023-002284. <https://psnet.ahrq.gov/issue/impact-leadership-walkarounds-operational-cultural-and-clinical-outcomes-systematic-review>

Healthcare leadership walkarounds (LWs) involve organizational leaders visiting hospital wards to hear directly from [frontline](#) staff about concerns and what is going well. This systematic review describes the impact of LWs on organizational and patient outcomes. Most studies (11 out of 12) measured organizational or clinical outcomes. Organizational outcomes included staff perception of [safety culture](#), [near miss](#) reports, teamwork, and feeling heard. Only one study investigated the association between LWs and clinical outcomes; in that study, catheter-associated urinary tract infections decreased following implementation of LW.