

## Team experiences of the root cause analysis process after a sentinel event: a qualitative case study.

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[Root cause analysis](#) (RCA) is a frequently used, and sometimes [mandatory](#), method to investigate sentinel events. In this study, members of an RCA committee were interviewed before and after an RCA investigation to elicit their experiences and assess compliance with the Norwegian RCA process. Organizational factors and team composition presented challenges, particularly the inclusion of [staff](#) closely involved with the incident under investigation.