

When mistakes multiply: how inadequate responses to medical mishaps erode trust in American medicine.

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<https://psnet.ahrq.gov/issue/when-mistakes-multiply-how-inadequate-responses-medical-mishaps-erode-trust-american-medicine>

[Involvement](#) in patient safety incidents can [erode](#) patient [trust](#) in their own physicians and the healthcare system. This article summarizes the estimated frequency of lost trust after patient safety incidents, external factors contributing to mistrust, and approaches to restoring trust after incidents.