

## **A combined assessment tool of teamwork, communication, and workload in hospital procedural units.**

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Weaver BW, Murphy DJ. A combined assessment tool of teamwork, communication, and workload in hospital procedural units. *Jt Comm J Qual Patient Saf.* 2024;50(3):219-227. doi:10.1016/j.jcjq.2023.10.014. <https://psnet.ahrq.gov/issue/combined-assessment-tool-teamwork-communication-and-workload-hospital-procedural-units>

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Effective [teamwork](#) and [communication](#) are cornerstone to the delivery of safe patient care. This article describes the development of a mixed methods toolkit (including a behavior observation tool, semi-structured interview guide, and surveys) to assess and improve teamwork and communication issues. Researchers applied the toolkit in 14 units across three hospitals with positive feedback from unit leadership.