

What kinds of insights do Safety-I and Safety-II approaches provide? A critical reflection on the use of SHERPA and FRAM in healthcare.

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<https://psnet.ahrq.gov/issue/what-kinds-insights-do-safety-i-and-safety-ii-approaches-provide-critical-reflection-use>

The [Safety I and Safety II frameworks](#) can be complementary, allowing organizations to focus both on eliminating errors (Safety I) and fostering [resilience](#) to understand how things usually go right (Safety II). This article provides an overview of the [Systematic Human Error Reduction and Prediction](#) (SHERPA) and Functional Resonance Analysis Method (FRAM) and examines their application in managing post-surgical deterioration from the Safety I and Safety II perspectives.