

## **Bad behavior in healthcare: an insidious threat to patients, staff, and organizations.**

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Crowe L, Riley CM. Bad behavior in healthcare: an insidious threat to patients, staff, and organizations. *Curr Opin Cardiol.* 2024;39(4):331-337. doi:10.1097/hco.0000000000001139.

<https://psnet.ahrq.gov/issue/bad-behavior-healthcare-insidious-threat-patients-staff-and-organizations>

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[Unprofessional behavior](#) negatively impacts the work environment, team functioning, and [patient safety](#). Women, minoritized, and junior staff are more likely to be the targets of unprofessional behavior and are [less likely](#) to report it due to fear of retaliation or thinking nothing will be done to curb the perpetrator's behavior. Clear and consistent organizational commitment to address unprofessional behavior can mediate many of the negative patient safety impacts.