

Comparing hospital leadership and front-line workers' perceptions of patient safety culture: an unbalanced panel study.

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<https://psnet.ahrq.gov/issue/comparing-hospital-leadership-and-front-line-workers-perceptions-patient-safety-culture>

Front-line workers (e.g., nurses and physicians) and [leaders](#) frequently perceive the safety culture in their organization differently. This study uses data from [AHRQ's Hospital Survey on Patient Safety Culture](#) (HSOPS) V.1.0 from 2008 - 2017 to compare leadership and front-line workers' perceptions of patient safety culture. With responses from 1,810 hospitals and more than 800,000 individuals identified as leaders or front-line workers, results show that leadership has a consistently more [positive](#) perception of patient safety culture, particularly on items related to managers.