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Enhancing implementation of the I-PASS handoff tool using a provider handoff task force at a Comprehensive Cancer Center.

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The I-PASS tool has been implemented in a variety of healthcare settings to improve communication during patient handoffs. This article describes the implementation of an electronic health record (EHR)-based I-PASS tool used to standardize handoff documentation among fellows, residents, advanced practice providers (APPs) and physician assistants (PAs) at one Comprehensive Cancer Center. After I-PASS training, tool adherence improved from 42% to 71% and perceived handoff scores improved on safety culture surveys.