

Frontline providers' and patients' perspectives on improving diagnostic safety in the emergency department: a qualitative study.

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The emergency department (ED) presents [unique](#) challenges in making and [communicating](#) an accurate diagnosis. This study sought perspectives of patients, nurses, and physicians about diagnostic vulnerabilities faced in the ED and suggested interventions. All three groups proposed that inter- and intrateam communication could be improved, for example with structured hand-offs between emergency medical services and the ED, and [between](#) members of the care team.