

Refining a framework to enhance communication in the emergency department during the diagnostic process: an eDelphi approach.

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<https://psnet.ahrq.gov/issue/refining-framework-enhance-communication-emergency-department-during-diagnostic-process>

[Communication breakdowns](#) can lead to diagnostic errors in the emergency department (ED). This qualitative study used the eDelphi methodology to refine an existing diagnostic decision-making framework for EDs, emphasizing the importance of communication throughout the diagnostic process. The revised framework identifies critical points where communication breakdowns are likely to occur during the provision of care in the ED and [strategies](#) to address these issues.