

Quality and patient safety metrics: developing a structured program for improving patient care in the Department of Medicine at The Ottawa Hospital.

July 10, 2024

Hasimja-Saraqini D, McNeill K, Kuk H, et al. Quality and patient safety metrics: developing a structured program for improving patient care in the Department of Medicine at The Ottawa Hospital. Acad Med. 2024;99(7):736-740. doi:10.1097/acm.0000000000005693.

<https://psnet.ahrq.gov/issue/quality-and-patient-safety-metrics-developing-structured-program-improving-patient-care>

Getting full participation from [physicians](#) has historically been a [challenge](#) to implementing quality and patient safety improvement projects. This article describes an academic medical center's efforts to increase physician participation by improving organizational culture and establishing [infrastructure](#) to support participation. Two patient safety initiatives were positively impacted by increasing physician participation: length of stay in the emergency department and reducing unnecessary urinary catheter use.