

## Seeking systems-based facilitators of safety and healthcare resilience: a thematic review of incident reports.

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Incident reports provide valuable [learning](#) opportunities at individual, team, and organizational [levels](#). This study used incident reports involving anticoagulant medication errors to demonstrate the effectiveness of Systems Engineering Initiative for Patient Safety (SEIPS) and healthcare resilience as an alternative investigative approach. Report descriptions included all the SEIPS components and resilience capacities (e.g., preparedness, adaptation), indicating this method can be used to complement traditional [investigative](#) methods.